

MODULAR SOLUTION WITH FLEXIBLE COMBINATIONS

MASTER DATA

The citizen's master data is downloaded to VITAE Suite via interfaces to, among others, the Danish Civil Registration System and the National Health Insurance Registry. The module also allows registration of information about relatives, the citizen's social network, the citizen's contacts with the local authorities and the health service, as well as a wide range of basic data.

RECORD OVERVIEW

The module offers the individual employee fast overview of the content of the citizen's record. The record overview can be customised to the needs of the individual employee.

COMMUNICATION

By means of notifications, automated reminders and MedCom messages the communication module enables exchange of relevant information about the citizen with external and local business partners and colleagues.

CASE MANAGEMENT AND SERVICE ALLOCATION

A collective module where the services that are allocated to the citizen can be registered. Supports the entire process from referral or application to final decision. It is up to the municipality to decide whether or not to use the Best Practices in Case Management defined by the National Board of Social Services.

FUNCTIONAL ASSESSMENT

Various functional assessments are available in the module. For example, the Common Language Standard I and II (a national tool for functional assessment) as well as the functional ability assessment method.

ACTION PLANS

The module where the allocated services are planned and delivery documented.

MEDICINE

Administration of the citizen's medication – including dosage and dispensing. The Medicine module features online interfaces to shared national medicine data which reduces the risk of medication errors.

USE OF FORCE

This module is used for registration and documentation of the use of force and other interferences with the right of self-determination. The module is organised in accordance with the forms for registration and reporting of use of force published by the National Board of Social Services

HOUSING MANAGEMENT

This module is used for controlling and managing the municipality's housing, day and night services. The module includes generation of and follow-up on waiting lists.

BILLING

The data in the solution may form the basis for billing of the citizen as well as the reimbursing municipality.

CITIZEN'S FINANCIAL SITUATION

The citizen's financial situation and related agreements are described here, and relevant documents attached. The module includes facilities for accounting.

CITIZEN'S CALENDAR

This module serves as a calendar for the individual citizen and enables viewing appointments for multiple citizens at the same time. Services are scheduled in the citizen's calendar.

EMPLOYEE'S CALENDAR

This module serves as a calendar for the individual employee and enables viewing schedules for multiple employees and citizens at the same time. The employee's calendar is used for recording meetings, appointments, reminders etc.

CITIZEN'S PERSONAL BELONGINGS

For recording of any personal belongings which the citizen brings at housing check-in. Receipts can be created and printed for the citizen.

FURNITURE AND EQUIPMENT AT THE OFFERED HOUSING

A module for registration and update of the furniture and equipment available at the offered housing as well as the lending of this to citizens.

VITAE STATISTICS

A separate module with flexible facilities for extracting data to be used at the strategic level to analyse compliance with political as well as administrative goals.

PLANNING

This module provides facilities for planning of citizen-oriented services as well as the individual provider team's non-citizen related services. The module uses citizen data from VITAE Record and is also able to retrieve data from the KMD Duty Roster system and PDC Duty Roster.

PDA

An electronic list in which the individual care worker can view her tasks and visits for the day. The lists are uploaded electronically from VITAE Planning to the PDA, just as registrations made in the unit can be reloaded into VITAE Planning.

DOCUMENTATION

The documentation module enables the user to view, add or restore all kinds for documentation on the citizen, including focus areas, letters, customised worksheets, communication reports, notes and global description.

DOCUMENT MANAGEMENT

Thanks to Document Management, external documents such as photos, handwritten notes and other documents can be attached to a record.

REGIMENS

Regimens aimed at training and exercise under the Danish Health Act and Social Services Act, respectively, are available. In addition, there is a wide range of regimens targeted the field of prevention. The module handles the different types of regimens the municipality wants to use.

BOOKING

This is the module for linking appointment types and regimens created in Health and Training. The module provides an overview of appointments which have already been booked, appointments that have been delivered, appointments which the citizen did not attend as well as cancellations and reasons for cancellation.

REHABILITATION

The module is used for documentation of rehabilitation regimens and collection of the data which the municipalities must report to the National Board of Health in connection with performing rehabilitation services in accordance with the Health Act.

CITIZEN'S PLAN

Via VITAE Planning, you can view the Citizen's Plan. The plan contains all the planned visits for the citizen, including deliveries and services. The Citizen's Plan also contains a view from the "Citizen's Calendar" and thus provides a total overview of all the patient's appointments.

PREVENTIVE HOME VISIT

When a citizen turns 75, the module automatically creates a prevention case in the citizen's record. From a prevention case you can, among other things, register home visits, view the current status of the prevention case as well as view existing or attach new letters, customised worksheets or focus areas.

GROUP RECORD

Is primarily used for creation and administrative maintenance of activity groups. The group record enables setting up a list of citizens and employees who are assigned to the group as well as writing of notes and documentation of focus areas for the group.

SECURITY

In this module you can create and close users as well as assign user rights to CSC VITAE SuiteTM. In addition, the module offers access to a number of different security lists and usage statistics.

CONSENT

This module is used for registering the declarations of consent which the citizen has given the municipality. In addition, the module displays the citizen's consent to using the Personal Electronic Medication Profile, PEM, and to transfer of information via external communication.

CITIZEN PORTAL

A web-based portal which gives the citizen as well as any relatives or guardian access to and possibility to view information in the citizen's record.

TEMPLATES

Templates enable the municipalities to create own registration sheets with pre-defined fields. Templates are included various places in the system and are opened in a separate tab where users can enter information and save data.

ARCHIVING

Thanks to this module you can extract data from any VITAE database – even running databases. Archiving must take place in accordance with the national regulation no. 342 on submission of preservable data from electronic archiving systems.

HELP

A comprehensive help function is available for all modules, providing in-depth and clear answers on how to use the system. If the municipality desires, local workflow guides can be integrated in the help function.

INTERFACES

AD INTEGRATION

Existing user accounts with user names and passwords from the municipality's internal administrative systems can be integrated and re-used.

AS2007

AS2007 is a system for internal and external billing of places at institutions under the social services.

FORMS

Data from VITAE Suite can be transferred and re-used in forms.

ESDH

Interface to the Electronic Case and Document Management system.

GIS

Data from VITAE can be transferred to GIS solutions and used for analysis of, for example, district changes.

GPS

In VITAE PDA II it is possible to integrate to a GPS in the mobile unit so the employees do not get lost and will be able to take the shortest route.

CARD READER

Interface that allows VITAE to view, among other things, booked appointments and registered attendances when loading the citizen's health card.

NATIONAL DRUG FORMULARY

This interface allows VITAE to look up drugs in the Danish National Drug Formulary.

NAB

Reporting from the alcohol treatment centres to the national alcohol treatment registry (NAB) can take place electronically between VITAE and the electronic reporting system (SEI) of the National Board of Health.

NemSMS - Easy Text Messaging

Interface for notification of citizens in connection with appointments, etc. via NemSMS - Easy Text Messaging.

PData

Interface to KMD's PData feeds all VITAE products with up-to-date personal data, which complies with the municipality's need for information about the individual citizen.

PEM

Personal Electronic Medication Profiles. Prescription orders registered on the prescription server are automatically transferred to the individual citizen's care record if the citizen consents.

S&A (KMD)

Case and Notification system is for example notified when a record is created for a citizen or when the record is deleted again. Purchase of additional functionality makes display of case types possible.

SEI

Previous paper-based reporting to the National Board of Health can take place electronically between VITAE and the National Board of Health's electronic reporting system.

SIB

Reporting to the National Board of Health on drug addicts receiving treatment (SIB) can take place electronically between VITAE and SEI, the Reporting System of the National Board of Health

DRUG ABUSE PORTAL

Using this interface, reporting to the National Board of Social Services on drug addicts under treatment can take place via VITAE.

SOCIAL SERVICES GATEWAY

Information about the municipality's services are automatically reported to the Social Services Gateway

DUTY ROSTERS (KMD, PDC)

The interface links VITAE Planning and KMD Duty Roster and PDC Duty Roster

REGISTRY OF HEALTH CARE PROVIDERS (CSC)

Interfaces to the Registry of Health Care Providers which is the public register of physicians, physiotherapists, etc. that provide services paid by the National Health Insurance Service.